



CHARMS Technology Limited

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RMA REQUEST FORM

1. Please make sure the goods are our products and within warranty.
2. Please fill in the RMA Request Form and provide all information as follows.

Customer Information

Company Name : _____
Tel. No. : _____ Fax. No. : _____
E-mail : _____ Contact Person : _____

RMA Products Information

QTY.	Product Description	Invoice No.	Invoice Date
Reason:			

QTY.	Product Description	Invoice No.	Invoice Date
Reason:			

QTY.	Product Description	Invoice No.	Invoice Date
Reason:			

Notice:

Charms has the right to choose amongst repair or replacement for the defects.
Charms will only replace RMA products with same model and specification.
Charms is not responsible for the data loss and related damage during repair.

Please send us the completed RMA Request Form by FAX or E-mail (rma@charms-tech.com).
We will handle your request immediately.

Thank you for choosing **CHARMS TECHNOLOGY LIMITED**.